

The effect of talent management and leadership styles on firms' sustainable performance

| Journal: | European Business Review |
|------------------|---|
| Manuscript ID | EBR-07-2021-0148.R1 |
| Manuscript Type: | Article |
| Keywords: | Talent management, sustainability, leadership |
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Abstract

Purpose – This study aims to develop a framework that examines how different leadership styles influence talent management and how these leadership styles and talent management influence firms' sustainable performance considering the moderating role of environmental dynamism.

Design/methodology/approach – To achieve these objectives an empirical survey was conducted among 480 participant firms in Greece. Hierarchical regression was performed to test the hypotheses.

Findings – This study reveals the significance of authoritative and transformational leadership on talent management. The results also show the positive effect of talent development on sustainability. Moreover, entrepreneurial leadership is found to be the most influential style for economic sustainability, while transformational and transactional leaderships are the most influential leadership styles for social and environmental sustainability performance.

Research limitations/implications – The data was collected at only one point in time, while sustainability is a continuous process. Moreover, only four leadership styles were addressed.

Practical implications – Proper leadership style should be selected in order to facilitate different sustainability dimensions. Talent development is a valuable investment towards sustainable performance of firms.

Originality/value – This study contributes to the upper echelon theory, identifying whether and how different leadership styles affect TM and sustainability. The study also advances the human recourse development literature by critically reviewing and identifying the influence of TM on firms' sustainable performance. Moreover, the role of environmental dynamism is revealed on all the above relationships.

Keywords: Talent management, sustainability, leadership

Paper type – Research paper

1. Introduction

With the onset of industrialization and the rapid development of nations and organizations, it is very important to explore various enabling factors seen in existing literature regarding firms' sustainable performance (Gupta et al., 2021; Eide et al., 2020). Without understanding the antecedents, the firms' sustainability cannot be systematically managed (Kafetzopoulos, 2021). Recent studies have examined various drivers/antecedents and they have shown that sustainability can be predicted and affected by individual differences in management, including human resource management (HRM) and leadership styles (Mousa and Ayoubim, 2019; Wesselink et al., 2017).

According to Alberton et al. (2020), human resource is a basic competency for the implementation and development of organizational sustainable performance, while recently there is a growing interest in talent management (TM) and its potential towards organizational sustainability (Mousa and Ayoubim, 2019). TM is different from traditional HRM, it challenges traditional human resource practices and focuses only on a selective group of employees that contribute to the organization's success (Van Zyl et al., 2017). Nevertheless, research on TM remains fragmented and underdeveloped, with no stable theoretical foundation (Collings et al., 2018) and no consensus on the meaning and scope of TM in practice (Anlesinya et al., 2019). Especially, the impact of TM on sustainable performance remains under-investigated, while most studies regarding talent and sustainability are lacking theoretical support (Pantouvakis and Vlachos, 2020).

Even though leadership theories are represented in the human resource literature, there is a wide gap in the practice of leadership and need to be revisited time and again from the TM perspective. Firms seek to adopt a leadership style that ensures that teams work seamlessly for smooth attainment of the organization's vision and core mandate, while remaining relevant in the ever-changing market dynamics (Onyango, 2015). We have learned much from the vast and expanding field of leadership research, but it still remains uncertain what constitutes effective leadership for a firm's TM and sustainability efforts (Eide et al., 2020).

Previous studies point out that leadership is an important element for sustainability (Wesselink et al., 2017) and executives' leadership style has a positive association with sustainability strategy (Christensen et al., 2014). Nevertheless, more research needs to be done in order to provide a more nuanced picture of the role of leaders and investigate the role and influence of different leadership styles on firms' TM and sustainable performance over time (Eide et al., 2020). Furthermore, it is imperative to study the effect of external factors, such as

environmental dynamism, on sustainable performance (Peris-Ortiz et al., 2018). Scholars have argued that the performance benefits of sustainability practices depend on the environmental context.

Thus, responding to calls in literature to investigate sustainability and its antecedents (Eide et al., 2020) and taking into consideration the scarcity in studies concerning the role of talent and leadership on sustainability (Pantouvakis and Vlachos, 2020; Farndale and Atli, 2019), this paper aims to further investigate the sustainability processes and theory. Specifically, the paper examines how four different leadership styles influence TM and how these leadership styles and TM may influence firms' sustainable performance. Moreover, in this study we take into consideration the potential moderating effect of environmental dynamism on the possible relationships between leadership, TM and sustainable performance.

This paper makes three important contributions: first, by critically reviewing and identifying the influence of TM on firms' sustainable performance, it supports the view that talents should be considered as operant resources, since they act upon operand resources such as assets, systems, and technologies (Pantouvakis and Vlachos, 2020), they create value that cannot be easily imitated or appropriated by competitors, are valuable, rare and organised. Thus, the resource-based view (RBV) theory and the human recourse development literature are extended. Second, this study extends the upper echelon theory by identifying whether and how leadership affects TM and sustainability goals. Such research has the added benefit of bringing together differences among leaders in their experiences, values, personalities and other human aspects, in an attempt to better understand the effects of different leadership styles on TM and sustainability performance. Moreover, it expands the research of Waldman et al. (2004) and Finkelstein's (1992) that upper echelons' perspective should be expanded to take into account how leadership affects organizational factors and outcomes. Third, this study examines the moderating role of environmental dynamism on leadership - TM – sustainable performance relationships. Given that nowadays most firms operate under intense environmental dynamism, its role on the above relationships needs to be considered.

The remainder of this paper has the following structure. Section 2 reviews the literature on sustainable performance, leadership and TM. Section 3 presents the basic research hypotheses. In section 4 we test the hypotheses using survey and archival data. Section 5 discusses the conclusions, limitations and future research.

2. Theoretical background and research hypotheses

2.1 Leadership and TM of firms

The evolution of leadership theory and practice has attracted researchers on a quest to explain the influence of leadership by developing models to determine causal mechanisms that link leadership to various organizational outcomes (Avolio et al., 2009). Various available leadership styles have been studied in literature and we have learned much from this vast and expanding field of research (Gupta and Bhal, in press). The concept of TM has recently provoked a "significant research interest, as both large and small and medium-sized enterprises are competing in attracting and retaining top-performing employees" (Cui et al., 2017). TM is of strategic importance for HRM, particularly as a euphemism for 'people' as resources that are simultaneously unique, valuable, rare, and inimitable (Lewis and Heckman, 2006). Our review of recent TM research revealed three major sets of HRM activities regarding TM challenges: attracting (includes recruitment, and selection activities), developing (includes training and career development activities) and retaining (includes satisfaction and compensation activities). Thus, for the purposes of this research, we refer to TM as top management's deliberate and organized efforts to optimally attract, develop, and retain competent and committed employees who bear significant influence on the overall sustainable performance of the organization (Thunnissen, 2016).

The intensive review of literature reveals that empirical evidence on the subject of leadership and TM is very limited and there is not adequate research (Bingab, 2019). However, there are certain studies showing that leadership can contribute to a talent culture, and offer positive employee outcomes such as increased task focus, meaning in work and organisational commitment (Festing and Schäfer, 2014). Matching manager's leadership style with appropriate company's given situation enhances effectiveness. The effective HRM and particularly the quality of leadership on talents in the firms is increasingly seen as major influence on the success or failure in business (Collings et al., 2009). Bos et al. (2020) assumed that an empowering leadership style has a positive effect on the cognitive and affective employee reactions to TM. According to King (2016) commitment and active involvement of top and middle management are crucial for the successful implementation of TM. Moreover, King (2016) hypothesised that talent-based leadership results in a 'talent deal' and a talent climate perceptible by employees. Literature suggests that leadership decision making is a critical area for global TM, and that decision making in this area needs to be strategic and

effective in order for firms to successfully implement their global strategies (Farndale and Atli, 2019; Stahl et al., 2007).

As far as specific leadership styles are concerned, authoritative is the leadership style that is inspiring and moving talents towards a common goal. It sets direction for the teams, telling them where they're going, but not how they're going to get there – it leaves it up to the team members to find their way towards the common goal. Consistent with Hodges (2008), authoritative leaders tend to communicate with talented employees about company's goals and strategies when they decide to retain these employees, thereby exerting a positive influence on successful TM. Goleman (2000) contended that an effective authoritative leadership style enlists talents in support of a vision. It keeps talents informed about the vision and objectives of the company, it contributes to the stability of the workforce, that is, to talent retention, which in turn contributes to improving the skills and competences required of talents to perform well in the combined firm (Zhang et al., 2015). Transformational leadership is one of the most sought-after approaches to leader behavior that transforms and inspires talents to develop knowledge and skills and to be of greater value to the organization (Ghadi et al., 2013). Bingab (2019) whilst investigating the effects of leadership styles on TM, found that there is a significant relationship between transformational leadership and TM. Festing and Schäfer (2014) show that in particular a transformational leadership style can contribute to a talent development culture and results in positive employee outcomes. Moreover, Onyango (2015) found that a positive and significant relationship exists between transformational leadership style and TM. He insists that a transformational leader is a role model in the TM process as he/ she inspires followers and provides meanings towards attainment of the organizational goals. Entrepreneurial leadership is a unique leadership style that focuses on making heterogeneous talents work in an organization more creatively and innovatively in collective processes, in order to respond to an uncertain business environment and to create coherent strategies and novel outcomes (innovation performance) (Fontana and Musa, 2017). Entrepreneurial leaders tend to be characterised by a focus on talent management (Mumford et al., 2002). Ready and Conger (2007) point out that entrepreneurial leadership is responsible for initiating, managing, and sustaining the overall process of the firm's talent development, while Foung et al. (2020) believe that in the face of the impact of digital technology and market, entrepreneurial leadership enhances the TM model of firms. Lastly, transactional leadership can be defined as a leadership approach founded on a contractual agreement between a leader and his talent followers (Penn, 2015). Each side expects of the other a fulfilment of the agreed terms of transaction in order to ensure the survival of their relationship. According to Irum (2015) the transactional leadership style has a significant positive effect on talent work motivation and performance. Moreover, the transactional leadership style helps in creating as well as sustaining the context in which talent capabilities are maximized as the talents are always able to achieve the tangible and intangible rewards (Longe, 2014). Based on the above literature, this study considers four different leadership styles to explain the effect of leadership on TM and sustainable performance, named: authoritative, entrepreneurial, transformational, and transactional style. Therefore, we hypothesise:

H1: Leadership, comprising authoritative, transformational, entrepreneurial and transactional styles, is positively related to firms' TM

2.2 TM and firms' sustainable performance

Sustainability represents an important strategic consideration for all enterprises. It concerns the creation of current and future profits for a firm, while improving the lives of all concerned (Tomšič et al., 2015). To operationalize sustainable performance, the triple bottom line is widely applied, which simultaneously integrates economic, environmental, and social performance (Margolis and Walsh, 2003). Nowadays, business sustainability is most often presented in an integrated way, combining these three aspects, due to their partial overlap. Economic sustainable performance concerns return on assets, organizational cost reduction and profit in the context for income improvement and market share promotion (Green et al., 2012). Social sustainability performance evaluates organizations regarding their social commitment, participation, training and development, and healthy work environment (Iqbal et al. 2020). Lastly, environmental sustainability performance concerns the reduction of harmful materials, hazardous consumption, usage of resources, and efficient energy (Akanmu et al., 2020).

Compared to other human resources, talent resources are perceived as strategic because of their ability to impact sustainable performance (Collings et al., 2009) and create competitive advantage for the organization (Festing and Schäfer, 2014). By far, the RBV is the dominant theoretical framework applied in the TM literature. These resources can be the basis of a company's competitiveness if they have value, are unique and difficult to imitate, therefore, they affect organizational results and business success (Barney, 1991). The RBV is the most commonly used theoretical framework and equates talent with "human capital" which is highly valuable, unique and difficult to imitate. RBV scholars have advocated that the combination of valuable and unique resources within the firm can generate unique capabilities (Crane and Hartwell, 2019). The RBV posits that firm's resources directly affect firm performance;

therefore, firms should own or control resources, information, and knowledge and bundle them together to achieve sustainable competitive advantage (Pantouvakis and Vlachos, 2020). According to the RBV, firms can be conceptualised as bundles of productive resources, which are semi-permanently tied to the firm ensuring long-term and sustainable development (Shan et al., 2019). Thus, the relationship between TM and sustainable performance is explained through RBV, where organisations seek to maximise their internal resources through developing valuable, rare, inimitable, and non-substitutable resources that are both socially complex and causally ambiguous (Crane and Hartwell, 2019). The central tenet of the RBV on TM is that people can be a source of sustainable competitive advantage; the latter operationalized first and foremost as organizational sustainable performance (Gallardo-Gallardo et al., 2015). Talent can provide a resource-based sustainability if it is valuable (individual' s unique abilities), rare (particularly at high levels of specialized expertise) and non- or imperfectly imitable (Ambrosius, 2018). Moreover, Sparrow and Makram (2015) point out that talents enable an organization to implement value creating strategies and achieve a sustainable performance. Based on the above, we hypothesise:

H2: TM is positively related to s firms' sustainable performance

2.3 Leadership and firms' sustainable performance

Leadership is one of the critical success factors to achieve sustainability (Tomšič et al., 2015). The impact of leadership on employees' behavior and organizational operations and outputs has long been a focus of management theorists (Samimi et al., 2021; Alghamdi, 2018). This paper follows the upper-echelons theory to support that leadership affects sustainable performance of a firm. Under the upper echelon's theory, managers' background partially affects organizational outcomes, strategic choices, and performance levels (Hambrick and Mason, 1984). Leaders need to send the right signals to promote sustainable performance and to set guidelines in how sustainable principles are to be followed (Szekely and Knirsch, 2005). Maletic et al. (2014) stated that one of the main enablers for the achievement of the triple-bottom line sustainable performance is leadership support. In this context, leadership characteristics are expected to play a key role in determining a firm's sustainable performance (economic, environmental, and social performance) (Bonelli, 2014). Upper echelons theory holds that leaders can have a key role in developing sustainability, through three main steps: defining the definition of the enterprise's vision and goals, choosing the cognition and explaining the definition of the strategy (Shimizu and Hitt, 2004). Furthermore, Metclaf and

Benn (2013) argue that social sustainability requires leaders to possess more abilities than normally are expected, while Przychodzen et al. (2016) suggest that appropriate leadership is a necessary condition to transform a business idea into a successful business model and in turn, produce sustainable products/services.

Most of the work in this area has focused on understanding leadership styles that are necessary to drive sustainable performance. For example, research from the UK, China and the Netherlands has looked at how different leadership styles, such as transformational, transactional, authoritative, and entrepreneurial may influence the outcomes of sustainability (Bossink, 2007; Chan and Chan, 2005). Studies have found that a transformational leadership style, which includes dimensions of inspirational motivation, intellectual stimulation, idealized behaviour and individualized considerations, is the most important for professionals and managers in charge of highly sustainable development projects (Pakir et al., 2012). Przychodzen et al. (2016) point out that transformational leadership that includes addressing ecological/societal issues appears critical for sustainable performance. Pantouvakis and Vlachos (2020) found that authoritative leadership impacts sustainable performance in all dimensions and Iqbal et al. (2021) argue that the growth and sustainability of the organization is linked with the authoritative leadership style as it enhances and maintains the competitive advantage of organizations. Entrepreneurial leadership is a mix between entrepreneurship traits and leadership characteristics. Due to the current competitive and fast-moving business environment, entrepreneurial leadership is considered more effective in maximizing firms' sustainable performance. According to Leitch and Volery (2017) it is more effective compared to the existing traditional leadership styles. Pauceanu et al. (2021) emphasized the contribution of entrepreneurial leadership, by enhancing organizational innovation performance and employees' creativity and, consequently, the overall sustainable performance of the organization. Literature also supports the view that transactional leadership significantly enhances organizational learning, an important organizational resource for firms' sustainability (Barney, 1991). Asencio (2016) also found in his study that transactional leadership is significantly related to organizational sustainable performance. In addition, Awan et al. (2018) conclude that transactional leadership style influences the improvement of social sustainability of manufacturing industries in Pakistan. Hence, the following hypothesis is proposed:

H3: Leadership, comprising authoritative, transformational, entrepreneurial and transactional styles, is positively related to firms' sustainable performance

2.4 The role of environmental dynamism

Environmental dynamism refers to the rate and unpredictability of change, uncertainty, volatility and the degree of instability of the environment. Dynamic environments may be characterized by changes in technologies, frequent variations in customer preferences, and fluctuations in product demand or supply of materials (Jansen et al., 2006). Despite the fact that environmental dynamism has been shown to be an important moderator to the linkage between leadership and various performance dimensions (Waldman et al., 2004), there is scarce evidence concerning its role regarding the links between leadership, TM, and sustainable performance in particular. To the best of our knowledge, there is yet no empirical investigation in the leadership, human resource or sustainability literature that has considered the joint interaction of these four factors. Therefore, the results of the current study are expected to provide reciprocal advancement to all of these management research areas.

Some of the most interesting works on environmental dynamism have examined the moderating effect of environment on the relationship between leadership and organizational performance. Ensley et al. (2006) found environmental dynamism to significantly moderate the relationship of leadership with growth performance, as leadership was most effective in dynamic environments than in stable ones. When the environment is relatively stable with no significant technological progress or little customer preference changes, dynamic leadership decisions are probably expensive, thus, the relationship between firm's leadership and sustainable performance may become weaker, or even negative. In a highly volatile environment with opportunities fleeting quickly and threats from competitors always staying around, environmental turbulence reduces the competitive position and potential value of leadership actions, forcing enterprises to carry out frequent and complex changes and making the role of talents more significant (Li and Liu, 2012). Empirical researches also demonstrate that in a stable environment, the relationship between capabilities and firm performance is insignificant, while in a dynamic environment it is both positive and significant, indicating its moderating role (Drnevich and Kriauciunas, 2011).

The study of Kakkar and Sivanathan (2017) reveals that talented employees prefer more dominant leadership in times of uncertain socioeconomic environments. Talented employees may be more open to direction from leadership in times of higher environmental dynamism, responding with a stronger commitment, valence and belief in the efficacy of the proposed change. Research in the RBV has increasingly recognized that the strategic value of a firm's resource, such as TM, or capability depends on specific market contexts (Priem and Butler,

2001). In a dynamic environment change happens rapidly and with greater magnitude. The cause of change can be ambiguous and operational metrics could be unreliable in devising a stable response. Leaders encourage individuals to view the changing environment as a source of opportunity. In this sense, turbulent environments allow leadership greater latitude for discretion, since leaders generate a collective feeling that radical change and exploratory innovations are necessary to deal with external changes (Jansen et al., 2009). In contrast, in a stable environment, smoother demand and fewer changes act as enablers to human resource development or leadership decisions (Azadegan et al., 2013). In a stable environment the ability to forecast and attribute which factors lead to what changes can enhance human resources or leadership problem solving. In short, a stable environment enhances the sustainable performance benefits of TM and leadership for the following reasons: (a) ease of synchronizing production processes, (b) reduced ambiguity, and (c) greater emphasis on waste elimination (Azadegan et al., 2013). The above discussion, with regard to environmental dynamism, leads to the following hypotheses:

H4: Environmental dynamism moderates the links between leadership and TM (H4a), TM and sustainable performance (H4b), leadership and sustainable performance (H6c).

Based on the above theory, a model of relations was formed (Figure 1) allowing us to determine the role of environmental dynamism on these relations. Each relationship is double checked using prior empirical findings regarding leadership, TM and sustainable performance.

Take Figure 1 about here

3. Methodology

3.1 Sample data

Our data are taken from a broad range of 2500 private firms in Greece which were randomly selected from the list of companies included in the database of ICAP (the largest business information and consulting firm in Greece). A structured questionnaire was used as the data collection method. The questionnaire was addressed to members of the organizations' top management team (TMT). In line with the upper echelon's literature, respondents at this level were expected to be well informed about leadership practices and TM processes. A total of 514 completed questionnaires were received, by the members of TMT of each organization, giving a response rate equal to 20.6 percent. Examining each variable of the survey questionnaire individually for unique or extreme observations, 34 observations were defined as cases with a

threshold value of a standard score up to 3 (Hair et al., 2006) and thus they were deleted, leaving 480 observations for the analysis. Non-response bias and common method bias were also checked and the respective results indicated that they were not a substantive problem in this study. The sample characteristics are presented in table 1.

Take table 1 about here

3.2 Measures

A 7-item Likert scale was used in this study to record responses for all scales, ranging from (1) totally disagree to (7) totally agree. All used measurement instruments had been previously tested and verified in the relevant literature.

More specifically, the 18 items used to measure TM were taken from the relevant conceptual work of Son et al. (2020) and El Dahshan et al. (2018). For example, TM is measured by looking for talent attracting, ways to attract top talent, success in attracting the best talent, development of talented employees, planning to ensure skills utilization, introduction opportunities for development, development of talented employees, salaries and benefits and work satisfaction in firms.

Authoritative leadership style was measured through 7 items adopted from Pantouvakis and Vlachos (2020) and Tomšič et al. (2015) including team encouragement, strategy and objectives setting and implementation of change. The 6-scale for entrepreneurial leadership was adopted from Phangestu et al. (2020) and Renko et al. (2015) including search for opportunities, planning business in the future and handling problems creatively. Transformational leadership was measured with the 6-item scale developed by Amankwaa et al. (2019) and Bass and Avolio (1995) including power and confidence, vision of the future and goals to be achieved. Lastly, transactional leadership was rated with a 4-scale developed by Alrowwad et al. (2020) and Masadeh et al. (2016), including keeping records of mistakes and offering special rewards for good performance.

Sustainable performance was rated with a 15-scale developed by Iqbal et al. (2020), Pantouvakis and Vlachos (2020) and Iqbal et al. (2018). It was divided into three dimensions, namely financial performance, environmental performance, and social performance. The measures included sales growth, return on investment, protection of claims and rights, risks to the general public, wastes and emissions and waste management.

The scales of environmental dynamism were measured with four items of Jansen et al. (2006) considering the industrial environment, competitor behaviours, technological progress

and changing customer demands. We controlled for possible confounding effects by including various relevant control variables. Since larger firms may have more resources for TM or sustainability issues, we included the number of full-time employees within firms to account for firm size. The years of experience, measured by the number of years of the respondent in the firm, was also included. Increased cumulative experience may enhance the ability of managers to lead or manage talent people. We included also in our analysis the sector of the firm and the job position of the respondent for potential alternative explanations (Pantouvakis and Vlachos, 2020).

3.3 Analyses

Data analysis was performed by the use of the SPSS 24.0 software. The mean score of each of the latent factors was computed and analysed to estimate the level of implementation perceived by the respondents. Moreover, a correlation matrix between the control variables and the nine dependent and independent variables was produced in order to examine the relationships among factors. Table 2 displays descriptive statistics and correlations between the study variables. As it can be seen, high, low and moderate corelations were revealed among factors. Nevertheless, the correlation coefficients (r) were all above 0.3 and below the cut-off of 0.90 at p<0.01, indicating the interdependence of all factors; hence, collinearity and multicollinearity do not represent data problems in this research (Hair et al., 2006).

Take table 2 about here

4. Results

4.1 Factor and sample clustering

First, we ran exploratory factor analysis (EFA) to reduce the initial set of instrument variables to a more manageable set of scales and to extract the latent factors that were then used in regression analysis. Factor analysis on TM variables revealed three factors, namely talent attracting (α =0.833), talent development (α =0.900) and talent retention (α =0.863) respectively. Factor analysis on leadership variables revealed four factors: authoritative leadership (α =0.901), transformational leadership (α =0.923), entrepreneurial leadership (α =0.885), and transactional leadership (α =0.782). Finally, the extracted latent factors regarding sustainable performance were labelled as follows: economic sustainability (α =0.913), social sustainability (α =833) and environmental sustainability (α =853). Internal consistency was estimated using

Cronbach's α coefficient. In each factor, the α value exceeded 0.780 (the acceptable limit of Cronbach's α coefficient is 0.6 to 0.7; Hair et al. 2006) making the scales internally consistent.

The interaction effects among leadership – TM – sustainable performance may vary under different levels of environmental dynamism. In order to run a hierarchical regression analysis with the variables included in table 2, and also to examine the role of environmental dynamism, we followed the Kafetzopoulos (2020) recommendation dividing the overall sample into two groups, based on the score of the responses regarding the environmental dynamism latent factor. K-means cluster analysis was used as a suitable method to group respondents, since it allows the user to specify the required number of clusters (Hair et al., 2006). More specifically, cluster 1 includes respondents with a low score in their answers regarding environmental dynamism (160 cases, low environmental dynamism group), and the second cluster includes those with a high score in the same answers (320 cases, high environmental dynamism group). The results of the T-test (12.32, p < 0.001) support the goodness of the K-means clustering.

4.2 Hierarchical regression analysis

To test the hypotheses, first, we run hierarchical regression between the four leadership styles and TM. Then we run hierarchical regression between TM and sustainable performance and leadership and sustainable performance. Table 3 presents the summary of the four different leadership styles' effects on the three dimensions of TM and table 4 presents the summary of leadership and talent management effects on the three dimensions of sustainable performance. In all regressions, control variables were considered. The control variables were firm size, firm sector, respondent's job position and respondent's experience. It was considered necessary to include these control variables in the regression equations since these variables may affect TM or sustainable performance dimensions directly. The results show that all the correlations from control variables showed very small effects.

Take table 3 about here

Take table 4 about here

4.3 Results regarding hypotheses testing

Regarding hypothesis 1, only two leadership styles proved to have significant influence in all aspects and dimensions of TM. Authoritative leadership influenced all TM dimensions, followed by transformational leadership. More specifically, authoritative leadership was found to have a significant effect in all TM dimensions, in all groups of respondents, while

transformational leadership was found to have a significant effect in all TM dimensions, in the total firms group. As a result, hypothesis 1 is accepted only for the authoritative and the transformational leadership styles.

In support of hypothesis 2, this study points out that only talent development, which conceptualises employees that might not have born talent but significantly acquire new skills and qualities, showed significant correlations with all sustainability factors compared to talent attracting and talent retention which showed no significant relationship. Particularly, talent development had a significant effect on all sustainability dimensions with the highest effect being on economic impact, followed by social and then environmental sustainability. As a result, we accept hypothesis 2, noting that only talent development has a significant impact on sustainable performance as was found in this study.

Regarding hypothesis 3, we found out that transformational leadership produced significant effects in all sustainability measures. Entrepreneurial leadership had the highest effect on economic sustainability and then on environmental sustainability. Transactional leadership showed significant correlations only with social and environmental sustainability, while authoritative sustainability proved to have no significant effect on any sustainability dimension. As a result, we accept hypothesis 3, noting that each leadership style has a different effect on the various dimensions of sustainability performance, while authoritative leadership has no significant effect.

Dividing the research sample of the responding firms into two large sub-samples, the analysis reveals that the impact of leadership and TM on sustainable performance varies across the different levels of environmental dynamism. More specifically, the results of this study show that leadership styles produced significant differences regarding their effect on certain TM measures between LEDG and HEDG. More specifically, authoritative leadership had higher impact on talent attracting and talent retention in the LEDG and on talent development in HEDG. Also, transformational leadership had higher impact on talent development in the LEDG and on talent retention in the HEDG. Thus, based on these results, hypothesis H4a is accepted. In the case of TM, environmental dynamism also moderates the talent development effect on all aspects of sustainability. In particular, the effect of talent development on economic sustainability is higher for the HEDG. However, the data showed that environmental dynamism does not moderate the effect of talent attracting and talent retention on sustainability. Noting that only talent development can affect the dimensions of sustainability and this relationship is depended by environmental dynamism, we can accept the H4b. This study revealed that, environmental dynamism moderation on the leadership-sustainability relationship produced

mixed results across the sustainability dimensions, altering the direction and size of the effect; i.e., entrepreneurial leadership and authoritative leadership have different impact on LEDG and HEDG of sustainable performance dimensions, therefore, the H4c is accepted.

5. Discussion

5.1 Findings

Due to the lack of a conceptually and empirically validated framework, to shed light into the interactions among leadership, TM and sustainable performance, and taking into consideration the moderating role of environmental dynamism, the findings of this paper help to better understand these interactions and their effects. This study suggests that leadership is a key driving force to ensure organizational sustainable performance. It is crucial for the inclusion of sustainable measures into firms' core business strategies. Leadership provides direction and sets organisational priorities, it establishes strategic goals, it effectively communicates them to employees and develops their talents in order to achieve them, and creates an overall supportive environment for sustainability initiatives. The findings highlight the claim of certain researchers that capabilities, values and attitudes of leaders are highly influential factors in determining whether firms embrace sustainability practices (Perez-Sanchez et al., 2003). Furthermore, it is revealed the significance of authoritative and transformational leadership on TM. These two leadership styles can boost TM performance for companies operating in low and high dynamic environments. These results are consistent with the positive findings in earlier studies on managers' reactions to TM (Bos et al., 2020). Leadership is positively associated with subordinate performance both at the talent individual level and team level (Malik and Singh, 2017). Leaders should actively adjust or improve their leadership style and make full use of the advantages of authoritative and transformational leadership characteristics to achieve TM effectiveness (King, 2016). Between these two styles, one dominates the other in different circumstances. Transformational leadership can motive talents under certain conditions when authoritative leadership style does not work. In addition, this study shows that talent development has a statistically significant, positive effect on almost all the performance indicators reviewed. Talents are valuable, unique and difficult to imitate, thus the development of these resources within companies can be the basis for their competitiveness (Barney, 1991). HRM considers people to be organizations' key resources, emphasizing their ability to improve, given the opportunity to train and work in challenging environments (Nijs et al., 2014). The above findings underline the importance of human factor and suggest that human resource departments have to perceive TM as an integrated process, to devote higher budgets and to develop an attractive talent training program on offer and career development (Pruis, 2011). Talent development is a key action that transforms people from factors of production into forces of contribution to sustainability. Moreover, this study answers key questions by several scholars about moderators and important boundary conditions for the adoption of sustainability. Our examination of environmental dynamism as a moderating factor on leadership – TM – sustainable performance relationship offers new, interesting insights.

5.2 Theoretical implications

The present study expands existing theory concerning the importance of leadership styles and TM in order to lead firms in sustainability. Following the upper echelon theory, our results contribute to research in three major ways: first, it offers an answer to previous research questions regarding the interdependencies between leadership styles and sustainability performance. According to upper echelons theory, the characteristics of leaders predict organizational outcomes such as firms' sustainability and overall organizational effectiveness (Hambrick and Mason, 1984). This is among the first works to develop and test, in detail, the direct links between four different leadership styles and all three pillars of sustainability performance in firms. Second, this paper adds to leadership and TM literature by identifying which leadership styles affects TM. From a theoretical perspective, there is a need to integrate other research streams with upper echelons theory (Hambrick and Mason, 1984) to more fully determine the mechanisms that explain how leadership contributes to or detracts from TM. The third theoretical contribution of this research regards the positive effect of talent development on all dimensions of sustainable performance. This effect is significant both in low and high dynamic environments. This finding reveals the significance of focusing on talents' needs and meeting their expectations.

5.3 *Managerial implications*

Based on the research discussion, several practical implications arise in order to help organizations promote sustainability and TM. The results of this study help managers understand how the four different leadership styles contribute towards a firm's TM and sustainable performance. The findings of this study should encourage managers to foster specific leadership styles in employment settings. Specific training and development programs could assist leaders to improve the skills that would enable them to better exhibit sustainable

behaviors. Proper leadership style should be selected in firms to motivate their subordinates by combining the vision and goals of their enterprises and their subordinates' needs in order to facilitate sustainability (Xie et al., 2018). Furthermore, leaders have to create a conducive environment by encouraging employees to share their ideas, information, and risk taking, fostering sustainable development (Iqbal et al., 2020). The paper proves that TM and particularly talent development is a valuable investment, highlighting its contribution towards sustainable performance. The importance of talent as a strategic resource is thus supported. Organizations have to offer training related to employees' job and responsibilities in order to enhance their talent's capabilities. This requires from leadership to encourage investment in human capital for regular professional talents' training in sustainability skills. They have to choose strategies and allocate resources in order to improve sustainability performance and lead their firms into restructuring and growth.

6. Conclusion

This study is among the first to construct a framework that includes environmental, social and economic aspects of firm's performance, addressing whether firms should adopt particular leadership styles and the necessary TM practices to simultaneously drive and enhance the three aspects of performance. The significance of sustainable performance has been extensively reported (Gupta et al., 2021), but what is particularly scarce is research of leadership and TM as specific drivers on sustainability in different levels of environmental dynamism (Anlesinya et al., 2019). To address this research gap, this paper suggests which particular leadership styles companies should rely on in order to enhance their sustainability and achieve competitive advantage. Furthermore, the paper identifies whether these relationships are further moderated by a firm's environmental dynamism using hierarchical regression analysis. The results help to extend the frontiers of the literature regarding leadership, TM and sustainability.

The study presented in this paper suffers from certain limitations which should be considered when interpreting its results. First, data was collected at only one point in time, while sustainability is a continuous process. We suggest future studies to collect data at several points in time in order to capture the evolving nature of sustainability. Another limitation is that only four leadership styles were addressed. It will be important to expand the model by taking into consideration different leadership styles, for example, servant, leader-member exchange, ambidextrous or empowering leadership. Future studies could also investigate the moderating and/or mediating role of other possible variables. This could, for example, help to explain the

role of innovation process or strategic flexibility on the relationships between leadership, TM and sustainability.

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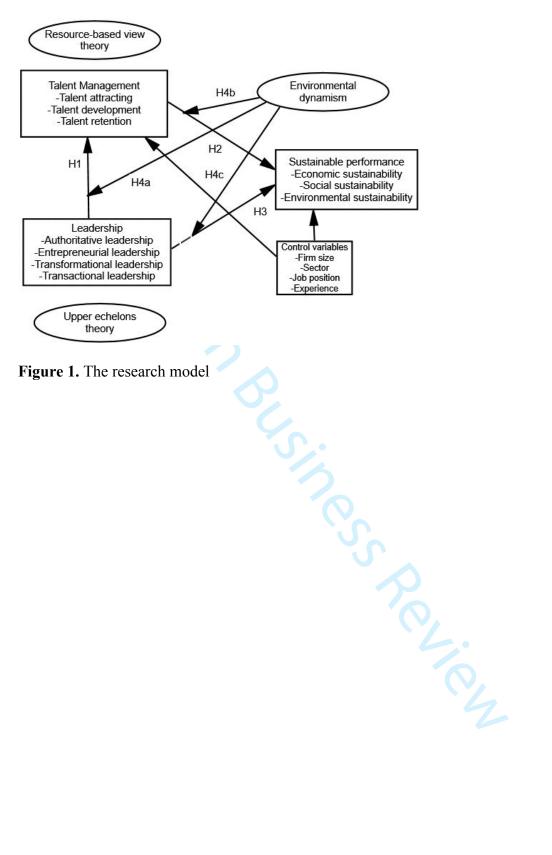


Figure 1. The research model

Table 1. Sample characteristics

| Firm size (number of employees) 11- 49 50 - 250 100 20.8 251 - 500 30 6.2 550 > 14 3 Sector Manufacturing 126 262 Services 206 42.9 Trade 148 30.9 Demographic characteristics of respondents Male 528 68.3 Female 152 31.7 Education High school University 302 63.0 Msc/PhD 64 13.3 Job Position Senior executive 108 22.5 Manager 196 40.8 Owner 176 36.7 Experience (years) 5< 128 25.6 5-10 230 48 | Demographic characteristics of sample SMEs | Number | Percent |
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| 251 - 500 | | | |
| 500 > 14 3 Sector 3 Manufacturing 126 26.2 Services 206 42.9 Trade 148 30.9 Demographic characteristics of respondents Male 328 68.3 Female 152 31.7 Education 114 23.7 University 302 63.0 Msc/PhD 64 13.3 Job Position 302 63.0 Senior executive 108 22.5 Manager 196 40.8 Owner 176 36.7 Experience (years) 5 128 26.6 5-10 122 25.4 5> 230 48 | | | |
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| University 302 63.0 Msc/PhD 64 13.3 Job Position Senior executive 108 22.5 Manager 196 40.8 Owner 176 36.7 Experience (years) 5< 5< 128 26.6 5-10 5> 230 48 | | 114 | 23.7 |
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Table 2. Descriptive statistics

| Variables | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | 11 | 12 | 13 | 14 |
|--|------------------|--------------|--------------|-------------|-------|-------|-------|-------|----------|-------|-------|-------|-------|------|
| 1.Firm size | - | | | | | | | | | | | | | |
| 2.Sector | 0.050 | - | | | | - | | | | | | | | |
| 3.Job position | -0.001 | 0.038 | - | | | | | | | | | | | |
| 4. Experience | -0.044 | -0.016 | -0.418 | - | | | | | | | | | | |
| 5. Talent attracting | -0.004 | -0.038 | -0.083 | 0.053 | - | | | | | | | | | |
| 6. Talent development | -0.050 | 0.022 | -0.099 | 0.073 | 0.547 | - | | | | | | | | |
| 7. Talent retention | -0.010 | 0.057 | -0.165 | 0.098 | 0.575 | 0.595 | - | | | | | | | |
| 8. Authoritative leadership | -0.071 | 0.013 | -0.178 | 0.085 | 0.571 | 0.507 | 0.665 | - | | | | | | |
| 9.Entrepreneurial leadership | 0.046 | -0.006 | -0.181 | 0.013 | 0.513 | 0.620 | 0.534 | 0.540 | - | | | | | |
| 10.Transformational leadership | 0.047 | 0.020 | -0.106 | 0.016 | 0.500 | 0.658 | 0.546 | 0.500 | 0.542 | - | | | | |
| 11.Transactional leadership | 0.047 | -0.025 | -0.270 | 0.105 | 0.313 | 0.309 | 0.310 | 0.375 | 0.380 | 0.305 | - | | | |
| 12.Economic sustainability | 0.018 | 0.008 | -0.177 | 0.010 | 0.429 | 0.561 | 0.480 | 0.565 | 0.637 | 0.563 | 0.328 | - | | |
| 13 Social sustainability | -0.040 | -0.008 | -0.178 | 0.119 | 0.400 | 0.517 | 0.472 | 0.526 | 0.491 | 0.500 | 0.346 | 0.440 | - | |
| 14.Environmental sustainability | 0.097 | -0.031 | -0.157 | 0.079 | 0.316 | 0.416 | 0.397 | 0.429 | 0.460 | 0.445 | 0.323 | 0.438 | 0.574 | - |
| Mean | 3.31 | 2.11 | 1.77 | 2.13 | 5.40 | 5.55 | 5.73 | 5.81 | 5.60 | 5.91 | 4.51 | 5.63 | 5.65 | 5.53 |
| S.D | 1.22 | 0.77 | 0.75 | 0.85 | 1.30 | 1.26 | 1.26 | 1.15 | 1.26 | 1.14 | 1.71 | 1.13 | 1.32 | 1.37 |
| Remarks: S.D. = standard deviation; Co | orrelation is si | gnificant at | the 0.01 lev | vel (two-ta | iled) | | | 5 | <u>۵</u> | | | | | |
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Table 3. Summary of leadership effects on TM

| Control variables | Talent attracting | | | Ta | alent developr | nent | , | Talent retention | | | |
|-----------------------------|-------------------|-----------|-----------|-----------|----------------|------------|-----------|------------------|------------|--|--|
| | LEDG | HEDG | TS | LEDG | HEDG | TS | LEDG | HEDG | TS | | |
| Control variables | | | | | | | | | | | |
| Firm Size | -0.074 | -0.018 | 0.003 | 0.068 | -0.035 | -0.016 | 0.039 | 0.006 | 0.015 | | |
| Sector | -0.053 | -0.221 | -0.230 | 0.426 | 0.083 | 0.112 | 0.257 | 0.192 | 0.231 | | |
| Job position | -0.339 | 0.004 | 0.305 | -0.103 | 0.371 | 0.337 | -0.533 | 0.292* | -0.075 | | |
| Experience | 0.497 | 0.116 | 0.096 | 0.570 | -0.667** | 0.356 | 0.277 | 0.156 | 0.288* | | |
| Leadership Factors | | | | | | | | | | | |
| Authoritative leadership | 0.285*** | 0.185*** | 0.237*** | 0.296*** | 0.364*** | 0.369*** | 0.419*** | 0.330*** | 0.354*** | | |
| Entrepreneurial leadership | 0.002 | 0.120* | 0.079 | 0.078 | 0.084 | 0.081 | 0.050 | 0.018 | 0.040 | | |
| Transformational leadership | 0.085 | 0.108* | 0.113** | 0.381*** | 0.271*** | 0.309*** | -0.008 | 0.220*** | 0.146*** | | |
| Transactional leadership | 0.006 | 0.100** | 0.078* | -0.031 | 0.005 | 0.010 | -0.061 | -0.027 | 0.033 | | |
| F Value | 20.494*** | 14.985*** | 65.557*** | 53.567*** | 62.602*** | 145.439*** | 58.553*** | 94.662*** | 181.551*** | | |
| Adjusted R ² | 0.394 | 0.119 | 0.352 | 0.596 | 0.447 | 0.551 | 0.630 | 0.548 | 0.613 | | |
| ΔR^2 | 0.313*** | 0.124*** | 0.355*** | 0.545*** | 0.434*** | 0.545*** | 0.546*** | 0.537*** | 0.586*** | | |

Note: Significance at: *p<0.05, **p<0.01, ***p<0.001 LEDG = Low environmental dynamism group, HEDG = High environmental dynamism group, TS = Total sample Total sample

Table 4. Summary of leadership and talent effects on sustainable performance

| | omic sustain | ability | Soci | al sustainab | oility | Environmental sustainability | | | |
|----------|---|-----------|--|---|--|---|---|---|--|
| LEDG | HEDG | TS | LEDG | HEDG | TS | LEDG | HEDG | TS | |
| | | | | | | | | | |
| -0.028 | 0.025 | 0.006 | -0.085 | 0.001 | -0.017 | 0.015 | 0.055* | 0.045 | |
| -0.342 | 0.222 | 0.091 | -0.260 | 0.022 | -0.058 | -0.454 | -0.153 | -0.265 | |
| -1.846** | -0.092 | -0.769* | -0.656 | 0.085 | -0.264 | -2.056*** | 0.809* | -0.273 | |
| -0.439 | -0.460 | -0.378 | 0.759 | 0.032 | 0.346 | 0.062 | 0.243 | 0.229 | |
| | | | | | | | | | |
| 0.020 | 0.005 | 0.034 | 0.074 | 0.071 | 0.019 | -0.124 | 0.008 | -0.024 | |
| 0.209* | 0.322*** | 0.202*** | 0.294** | 0.130* | 0.199** | 0.133* | 0.141* | 0.138* | |
| -0.139 | -0.131 | -0.121 | 0.151 | -0.028 | 0.050 | 0.207 | -0.117 | 0.078 | |
| | | | | | | | | | |
| 0.005 | 0.147* | 0.082 | 0.053 | 0.128* | 0.093 | -0.001 | 0.121 | 0.034 | |
| 0.418*** | 0.370*** | 0.407*** | -0.080 | 0.133* | 0.063 | -0.105 | 0.148* | 0.161* | |
| 0.215 | 0.053 | 0.121* | 0.236** | 0.087 | 0.163** | 0.135 | 0.171* | 0.162* | |
| 0.088 | -0.004 | 0.028 | 0.263*** | 0.057 | 0.134*** | 0.118 | 0.098* | 0.123* | |
| 9 924*** | 12 165*** | 24 072*** | 5 775*** | 5 898*** | 11 84*** | 2.154 | 7 760*** | 16.889* | |
| , | | | | | | | | 0.255 | |
| | | | | | | | | 0.064** | |
| | -0.342 -1.846** -0.439 0.020 0.209* -0.139 0.005 0.418*** 0.215 | -0.342 | -0.342 0.222 0.091 -1.846** -0.092 -0.769* -0.439 -0.460 -0.378 0.020 0.005 0.034 0.209* 0.322*** 0.202*** -0.139 -0.131 -0.121 0.005 0.147* 0.082 0.418*** 0.370*** 0.407*** 0.215 0.053 0.121* 0.088 -0.004 0.028 9,924*** 12.165*** 24.072*** 0.485 0.341 0.452 | -0.342 0.222 0.091 -0.260 -1.846** -0.092 -0.769* -0.656 -0.439 -0.460 -0.378 0.759 0.020 0.005 0.034 0.074 0.209* 0.322*** 0.202*** 0.294** -0.139 -0.131 -0.121 0.151 0.005 0.147* 0.082 0.053 0.418*** 0.370*** 0.407*** -0.080 0.215 0.053 0.121* 0.236** 0.088 -0.004 0.028 0.263*** 9,924*** 12.165*** 24.072*** 5.775*** 0.485 0.341 0.452 0.485 | -0.342 0.222 0.091 -0.260 0.022 -1.846** -0.092 -0.769* -0.656 0.085 -0.439 -0.460 -0.378 0.759 0.032 0.020 0.005 0.034 0.074 0.071 0.209* 0.322*** 0.202*** 0.294** 0.130* -0.139 -0.131 -0.121 0.151 -0.028 0.005 0.147* 0.082 0.053 0.128* 0.418*** 0.370*** 0.407*** -0.080 0.133* 0.215 0.053 0.121* 0.236** 0.087 0.088 -0.004 0.028 0.263*** 0.057 9,924*** 12.165*** 24.072*** 5.775*** 5.898*** 0.485 0.341 0.452 0.485 0.210 | -0.342 0.222 0.091 -0.260 0.022 -0.058 -1.846** -0.092 -0.769* -0.656 0.085 -0.264 -0.439 -0.460 -0.378 0.759 0.032 0.346 0.020 0.005 0.034 0.074 0.071 0.019 0.209* 0.322*** 0.202*** 0.294** 0.130* 0.199** -0.139 -0.131 -0.121 0.151 -0.028 0.050 0.005 0.147* 0.082 0.053 0.128* 0.093 0.418*** 0.370*** 0.407*** -0.080 0.133* 0.063 0.215 0.053 0.121* 0.236** 0.087 0.163** 0.088 -0.004 0.028 0.263*** 0.057 0.134**** 9,924*** 12.165*** 24.072*** 5.775*** 5.898*** 11.84*** 0.485 0.341 0.452 0.485 0.210 0.353 | -0.342 0.222 0.091 -0.260 0.022 -0.058 -0.454 -1.846** -0.092 -0.769* -0.656 0.085 -0.264 -2.056*** -0.439 -0.460 -0.378 0.759 0.032 0.346 0.062 0.020 0.005 0.034 0.074 0.071 0.019 -0.124 0.209* 0.322*** 0.202*** 0.294** 0.130* 0.199** 0.133* -0.139 -0.131 -0.121 0.151 -0.028 0.050 0.207 0.005 0.147* 0.082 0.053 0.128* 0.093 -0.001 0.418*** 0.370*** 0.407*** -0.080 0.133* 0.063 -0.105 0.215 0.053 0.121* 0.236** 0.087 0.163** 0.135 0.088 -0.004 0.028 0.263*** 0.057 0.134*** 0.118 9,924*** 12.165*** 24.072*** 5.775*** 5.898*** 11.84*** 2 | -0.342 0.222 0.091 -0.260 0.022 -0.058 -0.454 -0.153 -1.846** -0.092 -0.769* -0.656 0.085 -0.264 -2.056*** 0.809* -0.439 -0.460 -0.378 0.759 0.032 0.346 0.062 0.243 0.020 0.005 0.034 0.074 0.071 0.019 -0.124 0.008 0.209* 0.322*** 0.202*** 0.294** 0.130* 0.199** 0.133* 0.141* -0.139 -0.131 -0.121 0.151 -0.028 0.050 0.207 -0.117 0.005 0.147* 0.082 0.053 0.128* 0.093 -0.001 0.121 0.418*** 0.370*** 0.407*** -0.080 0.133* 0.063 -0.105 0.148* 0.215 0.053 0.121* 0.236** 0.087 0.163** 0.135 0.171* 0.088 -0.004 0.028 0.263*** 0.057 0.134*** | |