



Fig. 1. Methodology towards the identification of the data elements

	Public Services		Life Events
	Generic description	Specific description	Description
1	identifier	identifier	identifier
2	language	language	language
3	title	title	title
4	description	description	description
5	attention	attention	attention
6	faq-list	faq-list	faq-list
7	eligibility	eligibility	
8	required-documents	required-documents	
9	procedure	procedure	
10	periodicity	periodicity	
11	time-to deliver	time-to deliver	
12	cost-Info	cost-Info	
13	service-hours	service-hours	
14	employee-hints	employee-hints	
15	citizen-hints	citizen-hints	
16	related-services	public-authority-name	related-services
17	audience	Public authority department	
18	public-authority-type	e-documents	
19	law	delivery-channel	delivery-channel
20	result	cost	
21		contact-details	
22		service-code	
23		automation-level	
24		public-authority-address	
25		State	
26		service-name	

Table 1. GovML data vocabularies

Seq	Element	Brief Description
1	Title	A short name given to the resource
2	Creator	Creator of the content of the resource
3	Subject	Topic of the resource
4	Publisher	Entity making the resource available
5	Date	Date of the creation / availability of the resource
6	Type	Nature of the content of the resource
7	Format	Format of the digital content of the resource
8	Language	Language of the content of the resource
9	Relation	A reference to a related resource
10	Coverage	The extent in terms of spatial location of the content of the resource
11	Audience	Group of people, businesses or public authorities the resource focuses on
12	Has Translation	Reference to a resource in a translated version

Table 2. Metadata Element Set